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## **UnitedHealth Group to hire 500 to man new Phoenix call center**



[Angela Gonzales](#) - Senior Reporter- *Phoenix Business Journal*

UnitedHealth Group plans to add 500 call center jobs over the next 60 days at its new Connexions center in Phoenix.

Connexions — which is part of United’s Optum health services business — helps insurance companies provide services to their members. The company needs at least 500 people immediately with plans to hire more next year.

Called “engagement specialists,” these new employees will help seniors and other beneficiaries better understand their Medicare and prescription drug benefits options.

The company will host a job fair in conjunction with the city of Phoenix at its new facility, 4809 E. Thistle Landing, Suite 110, on Aug. 27 from 10 a.m. to 3 p.m.

Orlando, Fla.-based Connexions has more than 8,000 employees in North Carolina, Indiana, Colorado, Rhode Island and Texas.

This new Phoenix facility is the company’s first in Arizona.