

Kelsie McClendon, SPHR, MLHR
Corporate Human Resources Manager
Total Transit, Inc.

Kelsie McClendon is the Corporate Human Resources Manager at Total Transit, Inc. (Discount Cab). He has over 17 years of Human Resources Management Professional experience in a variety of industries including heavy civil construction, manufacturing, health care/emergency services, and insurance. Kelsie's personal values and passion for education, helping other people, and meaningful employment are the driving force for his professional, educational, and volunteer endeavors.

Kelsie's is a third generation Arizona native that grew up in the north Phoenix/Deer Valley area graduating from Barry Goldwater High School. Following high school, Kelsie earned an Associate's Degree in General Studies from Glendale Community College. His interest in Human Resources Management began at Arizona State University, West Campus, with an invitation to the student chapter of the Society of Human Resources Management on campus. He completed internships in HR at a Younger Brothers' Construction Company and Rubbermaid, Inc. while attending school full-time and also assisted with teaching business courses at Cactus and Sunnyslope High Schools.

Following graduation from ASU and about a year of working in Human Resources and Accounting at an injection molding manufacturing company in Gilbert, Arizona, Kelsie moved to Alabama and then Ohio for HR positions with Rural/Metro Corporation. While in Ohio, Kelsie completed his Master's Degree in Labor and Human Resources from The Ohio State University and went on to work for Nationwide Insurance and Goodyear Tire and Rubber Company before moving back to Arizona. Following his return to Arizona, Kelsie worked as the Human Resources Manager/EEO Officer for Rummel Construction, Inc., an Arizona based heavy civil construction company, for 8 ½ years.

As a Human Resources Professional, Kelsie provides consulting and performs responsibilities related to staffing, employee relations, training & development, compensation & benefits, and safety. He has a track record of creating and implementing systems in his areas of expertise that drive success of the organizations he works for while enabling employees to develop and pursue career goals. In addition to his full-time roles, Kelsie has taught as adjunct faculty for Human Resources Courses at the University of Phoenix and for the Arizona Society for Human Resources Management. He is a certified Senior Human Resources Professional (SPHR) through the Human Resources Certification Institute (HRCI).

Kelsie is also currently pursuing his second Master's Degree, this in Educational Technology, at Arizona State University Mary Lou Fulton Teachers' College where his studies are focused on instructional design and the use of technology to improve

learning and performance. He is the volunteer administrator for the ASU Educational Technology LinkedIn Group.

Kelsie enjoys using his strengths gained from years of HR professional experience and educational endeavors in volunteer roles that help other people improve their lives through education/professional development and meaningful employment. He is a Past President of the Valley of the Sun Human Resources Association (VSHRA) where his accomplishments earned national recognition for initiating career services for unemployed members, creating a lower cost/flexible dues structure, and strengthening the chapters affiliation with the Society for Human Resources Management (SHRM) during tough recessionary times. In addition to the Maricopa County Workforce Development Board, Kelsie also currently serves as Certification Co-Director for the Arizona Society for Human Resources Management where he coordinates a course and other initiatives to help SHRM Members reach their goal of being certified through the Human Resources Certification Institute (PHR/SPHR).

As a member of the Maricopa County Workforce Investment Board, Kelsie has been a communication liaison network and advocate for workforce development in the construction, manufacturing, Human Resources, and general business communities. He has recruited seven current board members and assisted companies relocating to Arizona with labor market and other insights. Kelsie spoke on a panel for Business Services Representatives for the Phoenix Workforce Connections, Maricopa Workforce Connections, and partners providing information on workforce needs from an employer perspective. He attended the National Workforce Development Board Forum in Washington, DC sharing best practices with other experts and board members from across the country and advocating for workforce development with Arizona legislators.

Kelsie brings a systematic leadership approach to the board of aligning processes with the strategy and goals of Maricopa County Workforce Connections to continuously improve the service to the unemployed/underemployed and businesses community in the county. He welcomes communications and connections, find him on LinkedIn here: www.linkedin.com/in/kelsiemcclendon/